

HOVERZON™

SELF-BALANCING SCOOTER USER MANUAL

Model: XS

hoverzon.com



It is important that you follow all safety warnings that appear throughout this manual and exercise good judgment when using your Hoverzon scooter. Consult this manual before you attempt to use your scooter. If you have questions not answered by this manual, contact Hoverzon customer service.

WITHIN THIS MANUAL, "THE HOVERZON", "YOUR HOVERZON", "YOUR SCOOTER" AND "THE SCOOTER" REFER TO THE XS MODEL. THE HOVERZON IS A PERSONAL SCOOTER THAT USES SELF-BALANCING TECHNOLOGY. PLEASE NOTE THIS TECHNOLOGY CANNOT PREVENT INJURY IF YOU DO NOT USE THE PRODUCT AS INDICATED IN THIS MANUAL.

RISK OF SEVERE INJURY

Assumption of Risk: By riding our Hoverzon, the user acknowledges and accept responsibility of all risks associated with the use of the Hoverzon Self-balancing Scooter which may include, but are not limited to, muscle injuries, broken bones, lacerations, serious injury, and possible death, which may be sustained while using the Hoverzon.

To better insure your safety, read and follow all instructions and warnings in the User Manual.

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Section 1 : General Information

1.1 About the Manual

Before operating this vehicle, please read all instructions. This User Manual will guide you through the functions, usage, and proper care of your Hoverzon. If you have any questions or cannot find the information you need in the manual, please contact your place of purchase or our customer service immediately.

1.2 The Risk of Riding

The Hoverzon is a self-balancing transportation and recreational device. It has undergone rigorous testing to ensure its safety. As with most motorized and/or recreational products, no matter when and where, there is a possibility you may crash, fall off, lose control, etc. Please read this manual carefully and follow the instructions so as not to put your safety or that of others at risk.

1.3 Before You Begin

Check that your Hoverzon scooter is fully charged before operating. Please find more details in Section 5 of the manual.

1.4 Important Information

When reading this manual, please pay attention to the followings.



Notes with this icon **MUST** be read and understood to prevent injury, damage, etc.



Notes with this icon include relevant information.

DECLARATION OF CONFORMITY

This device complies with Part 15 of the FCC Rules.

Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

FCC RELATED INFORMATION

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

The manufacturer is not responsible for any radio or TV interference caused by unauthorized modifications to this equipment. Such modifications could void the user's authority to operate the equipment.

1.5 Dispose at End of Life

This product must not be disposed of by incineration, landfilling, or mixing with household trash. Improper disposal of the battery contained within this product may result in the battery heating up, rupturing, or igniting which may cause serious injury. The substances contained inside the battery present chemical risks to the environment. The recommended disposal for any Hoverzon at its end-of-life is to dispose of the entire unit at or through an e-Waste recycling center, program, or facility.

Local regulations and laws pertaining to the recycling and disposal of lithium ion batteries and/or products containing them will vary according to country, state, and local governments. You must check laws and regulations corresponding to where you live in order to properly dispose of the battery and/or unit. It is the user's responsibility to dispose of their waste equipment properly in accordance with local regulations and laws.

For additional information about where you should drop off your batteries and electrical or electronic waste, please contact your local or regional waste-management office, your household waste disposal service, or your point-of-sale.

Section 2 : Product Introduction

2.1 Inside the Packaging

- Hoverzon XS Self-Balancing Scooter
- Charger
- User's Manual

2.2 Specifications

Net Weight	18.9 lbs	Max. Load	187.4 lbs
Dimensions	23 x 3.8 x7 inch	Min. Load	44lbs
Chassis Material	Durable shell with UL approved material	Speaker	N/A
Tire Material	Hard Rubber Tire	Power	100V / 240V
Speed*	2-6.8 mph	Battery Type**	Lithium Ion Battery
Climbing Capacity	30°	Charger Voltage***	29.4Vdc, 2A



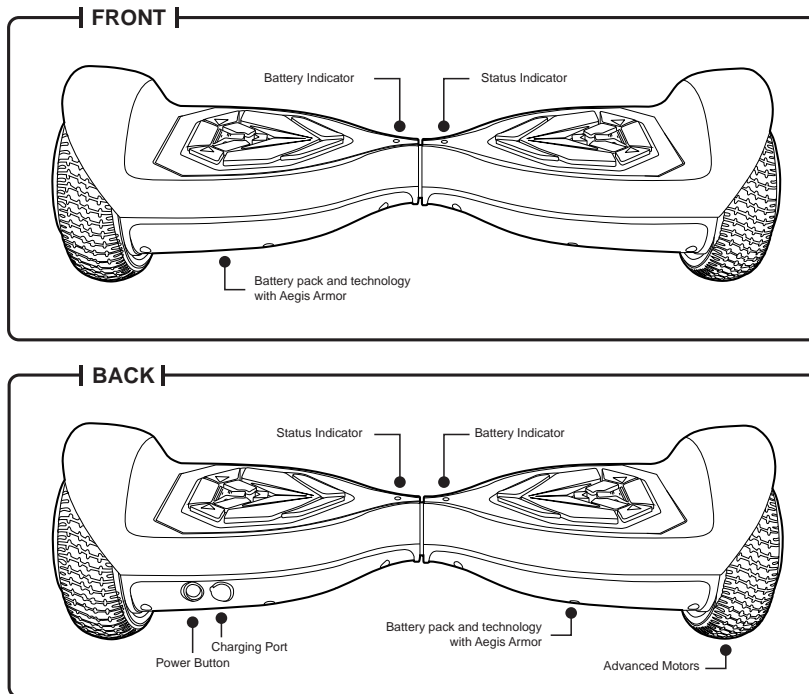
* Speed and ranges listed are on approximation.

**Aegis Armor Multilayer Battery.

*** Model FY-2942000 manufactured by SHENZHEN FUYUANDIAN POWER CO., LTD.
Input:100-240Vac,50/60Hz, Output:29.4Vdc,2A

2.3 Diagram of Parts

Hoverzon XS



2.4 Pedal Sensors

Every Hoverzon scooter has sensors corresponding to its pedals. When a user steps on a pedal, the scooter will adjust itself to balance automatically.



- When riding, be sure both feet are always touching the pedals for proper detection.
- Do not step on the parts around the pedal as the scooter will not detect you and may malfunction.
- Do not lean too far back or forward.
- Do not ride on steep slopes or inclines over 30°.
- Do not put objects on the pedals. The scooter may malfunction and move on its own which may cause damage to the unit itself or surrounding objects or persons.
- Do not step on the center of the scooter. This may break your Hoverzon and/or cause severe injury.

2.5 Indicators

For the Hoverzon XS, the indicators are located on the top of the scooter and include basic Battery Level and System Status Indicators. See below for details.

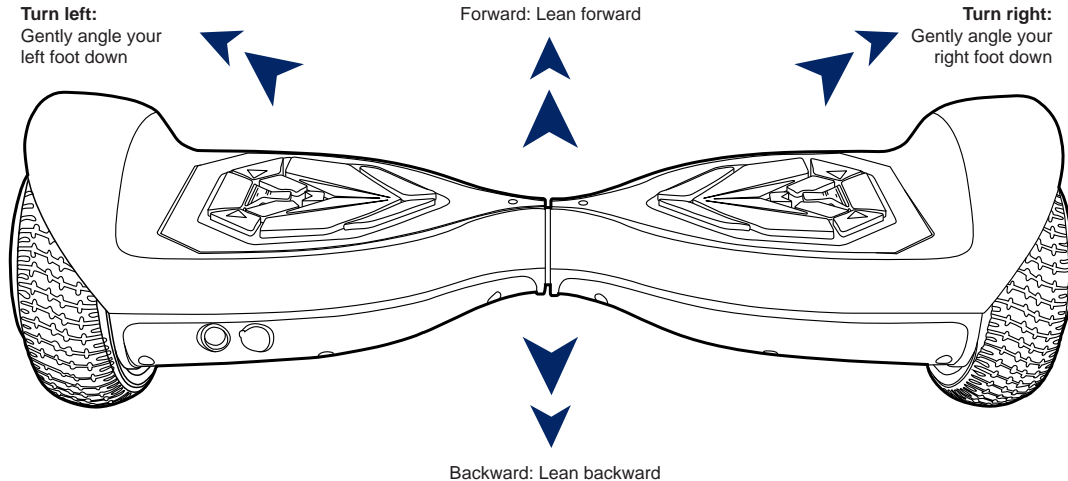
- Battery Indicator will be flashing red while low on battery or under charging.
- System Status Indicator will stay green under normal operation and only turn red if the system experiences error.

2.6 How It Works

The Hoverzon self-balances and moves because of dynamic equilibrium. It uses an internal gyroscope and other sensors to move based on your center of gravity. When you lean forward, it will sense your motion and accelerate. When you need to turn or slow down, gently shift the weight on your left or right foot to turn in that direction.

The Hoverzon has an internal dynamic balancing system that keeps you upright. However, it will stop proper stabilization if you lean too far left or right or take a foot off the scooter. Slow down before turning or you may fall off and sustain injury.

It is strongly recommended that you finish reading this manual in its entirety before attempting to use your Hoverzon. Sections 3 and 4 contain very important instructions and information.



Section 3 : Safety Information

It is our sincere hope that you can enjoy your Hoverzon safely. Please read the following guidelines carefully.

3.1 General Guidelines

- Before riding, make sure the tires are undamaged and mechanical parts are not loose. If anything abnormal, please contact customer service immediately and do not operate the scooter.
- Do not modify the mechanical parts of the Hoverzon. Any modifications by unauthorized persons can cause unexpected results and will not be covered under warranty.
- If the internal system encounters an error or is being operated incorrectly, an alarm and the indicator may activate.
- When you step on the scooter, it may tilt forward or backward up to 10°. It may not function if tilted more.
- The scooter will not function if the life of the battery is too low. It will power off shortly to protect the battery.
- The scooter will not function while charging.
- The scooter will not function upside down.
- The scooter will not function if there is too much vibration caused by unstable terrain.
- If the battery life is too low or if the battery itself is overworked, the Hoverzon will enter into power off mode to protect the battery.
- When the Hoverzon enters into a shutdown state, the system will lock down the scooter automatically. It can be unlocked by pressing the power button.
- Do not operate near flammable vapor, liquids, dust or fibers, and other fire hazards.
- Only ride the Hoverzon where it is permitted. You must comply with local laws and give way to pedestrians.

3.2 Riding Guidelines

- Always wear shoes, a helmet, and appropriate safety gear, such as knee and elbow pads, when riding. It's recommended to use a proper, well-fitted helmet with a chin strap and suitable protection for the front, back, and sides of your head.
- Do not ride without proper practice. **PLEASE REVIEW THIS MANUAL BEFORE USE.**
- When steering, pay attention to your body's center of gravity. A sudden shift may cause you to fall.
- Avoid obstacles and slippery surfaces as these could result in a loss of balance or traction.
- Do not ride at high speeds, on uneven terrain, or steep slopes.
- Avoid riding over obstacles and slippery ground such as snow, ice, and wet surfaces.
- Do not ride in the rain.
- Do not ride backwards for long distances or at high speeds. Be especially careful when riding backwards and turning.
- Avoid riding on surfaces made of cloth, small branches, and stones.
- Avoid riding in narrow spaces.
- When going through doors or entryways, remember you are taller on the Hoverzon.
- Do not perform stunts.
- Do not start, stop, or turn abruptly.
- If using a Hoverzon near other Hoverzon scooters, keep a safe distance to avoid collisions.
- Never place anything on the pedals except your feet. Doing so could interfere with the sensors and/or balancing system and may allow the scooter to travel on its own and cause injury/damage to you, others, or surroundings.
- Never step off of the scooter when it is in motion. This may result in injury to you, others, and/or damage the scooter.
- Do not allow more than one person at a time on the scooter.
- Do not ride your Hoverzon while intoxicated or under the influence of any prohibited drugs, prescription or otherwise.

- Always comply with local laws and give way to pedestrians and do not ride in traffic.
- Ensure the vehicle speed is safe to yourself and others, and be ready to stop if needed.
- All riders must weigh at least 44lbs (20kg) but not exceed 187.4lbs (85 kg).
- Carrying items while riding is not recommended.
- Children, the elderly, and pregnant women should not ride the Hoverzon.
- Relax your legs while riding, knees slightly bent. This helps maintain balance when you encounter uneven ground.
- In the event of an accident, please contact EMS / 911 right away.

Although the scooter is designed to be as stable as possible for a design that utilizes two self-balancing wheels, it is possible to “override” the scooter and tip over if riding too fast. Be alert. Scan both far ahead and in front of the Wheels—Your eyes are your best tools for safely avoiding obstacles and unsafe environmental conditions.

ALWAYS WEAR A HELMET AND APPROPRIATE SAFETY GEAR.

3.3 Range Per Charge

The range per charge may vary upon multiple factors. Different factors will determine how much power the Hoverzon uses at different points so the overall range may not be the same for each and every journey. Consider the following factors:

- Topography: Smooth or even terrain will increase range. Rough terrain or inclines will reduce it.
- Weight: The higher the user’s weight, the more power the scooter may use; range may reduce with higher weight.
- Temperature: If the scooter gets too hot or too cold, range will decrease.
- Maintenance: Proper charging and battery care will increase range. Improper maintenance will reduce it.
- Speed and riding style: Moderate, consistent speeds will increase it. Overly frequent starts, stops, acceleration, and deceleration will reduce it.

3.4 Maximum Speed

The normal speed range of the Hoverzon is 2-6.8 MPH / 3-10.8 km/hr and subject to terrain. If the user exceeds the maximum speed of 6.8MPH, the scooter will sound an alarm. At normal speeds, the scooter's balancing system will function properly. When the speed is faster than the normal speed range, the scooter's balancing system may not work properly and you may lose balance and/or fall off your scooter.

3.5 Maximum Incline

Do not operate on hills or slopes with inclines of 30° or more. On lesser inclines, the scooter should function well. When the incline is steeper than recommended, the scooter's balancing system may not work well and you may lose balance and/or fall off your scooter. Additionally, when the incline is steeper than recommended, the scooter's battery may become overworked and the scooter may soon shut off to protect the battery.

Section 4 : Usage

4.1 Overall



PLEASE READ THE STEP BY STEP INSTRUCTIONS ON THE FOLLOWING PAGE BEFORE ATTEMPTING TO USE THE SCOOTER.

As these steps are detailed, please read over the whole section before attempting to use the scooter. Knowing all the steps beforehand will help you understand if the scooter is functioning properly when you first use it.

4.2 Step by Step

Assuming you have equipped suitable protective gear and that the Hoverzon has been placed on a level surface, is well charged, and does not have any issues with the internal system, follow the steps below. For your safety, please read all steps before attempting use.

Step 1: Press the power switch to turn the scooter on.

Step 2: Gently step on one pedal to activate the sensor. This will cause the indicator(s) to light up to show that your weight has been detected and that the scooter has entered self-balancing mode. Next, quickly step on with your other foot.

Step 3: Stand upright but relaxed. Do not make any sudden movements.

Step 4: Lean slightly forward or backward to shift your weight and move forward or backward respectively.

Step 5: Lean slightly in the direction you want to turn. Leaning slightly left will shift more pressure to the left pedal and cause the scooter to turn left. Leaning slightly right will shift more pressure to the right pedal and cause the scooter to turn right.

Step 6: To get off, stop the scooter, then step off one foot at a time. Take extra care when dismounting for the first time.



- The scooter moves because the pedals transmit information to the sensors and internal balancing system. Its movement is affected by your weight and shifts in your center of gravity and/or the core of your body. It is important to be highly aware of your movements.
- Putting pressure on one pedal for too long may cause you to turn in circles and result in loss of balance. Be aware of how little or how much pressure you need to turn.
- Attempting to keep still or in place atop the scooter for long is not recommended as this is not its intended purpose.
- It is recommended to ride on relatively smooth terrain and not to move too quickly while you practice.



If the Hoverzon doesn't self-balance when you trigger the pedal's sensors, the indicator may light up with a red warning light. Do not operate the Hoverzon. Wait a few minutes and try again. If you are on a slope, move the Hoverzon to flat ground. If this continues, please contact customer support. **DO NOT OPERATE.** If the Hoverzon flips over or rotates more than 180 degrees, motor and riding capability will be disabled. To restore normal functions, power off the Hoverzon and then power it back on. After this, continue to ride as normal.

4.3 Riding Modes

Each Hoverzon features two modes. To switch between modes, first power off then power on and quickly press the power button a second time. A confirmation beep will sound to alert you to a successful switch. If there is no beep, then the switch attempt was unsuccessful. Turn off the Hoverzon and try again. If the button is held too long, you may unintentionally enter calibration mode. If this occurs, recalibrate the Hoverzon before turning it off and trying again. See section 4.5 for calibration instructions.

Practice Mode: Ideal for new or inexperienced riders. This mode limits the scooter's maximum speed so you can practice balancing and basic movement.

Standard Mode: Experienced riders only. This mode removes speed restrictions and allows for full speed and movement capacities.

4.4 Practicing

Please continue practicing until you are comfortable with using all of the Hoverzon scooter's functions. See the following tips below.

- Wear casual clothing and flat shoes to maintain your flexibility and stability.
- Please practice until you can easily get on, move forward and backward, turn, stop, and dismount easily.
- Make sure the pavement is even. Do not ride on a slope until you are experienced.
- The Hoverzon is designed for relatively smooth terrain. When riding on uneven terrain, the user should slow down. Be careful or the scooter may lift off of the ground.
- Until you are comfortable using the scooter, avoid riding in places with pedestrians or obstacles.
- Be careful going through doorways as you are taller than normal while riding.

4.5 Calibration

If your Hoverzon seems to pull to the left or right abnormally, you may need to recalibrate its sensors. The process requires two levels, available at any hardware store. Additionally, many smartphones have free level apps as well.

Step 1: Start with the scooter powered off.

Step 2: Place each level atop each pedal.

Step 3: Rotate the scooter until both sides are level to the ground.

Step 4: While keeping the scooter level, press and hold the power button down for at least 3 seconds. The scooter will make the normal power on tone followed by a second tone to confirm the successful activation of the calibration mode.

Step 5: If desired, you may check if calibration mode is active by seeing if the System Indicator is flashing.

Step 6: With the scooter correctly levelled, power it off.

Step 7: Power on again and use as desired. The scooter should now be calibrated.

If the Hoverzon is still not calibrated correctly, return to step 1 and begin making minor adjustments.

Section 5 : Battery Information

Each Hoverzon features Aegis Armor technology which provides multilayered protection for the battery, mainscooter, gears and guards against heat dispersion and fire hazards.

For the safety of yourself and others, and to extend the battery's life and improve battery performance, please be sure to observe the following information.

5.1 Aegis Armor

When the battery indicator is flashing, this indicates a low power level. It is recommended that you stop riding when this occurs. When the battery charge is low, there is not enough power for normal functions. The system will automatically stop and tilt the base of the platform to discourage you from using it. It is very easy to fall if you insist on riding at this time, and doing so will also affect the battery's overall life.

- Do not charge the battery under the following conditions:
 - Emission of odor or excessive heat
 - Leakage or physical damage
- Disassembly and battery maintenance should only be performed by an authorized professional.
- Do not touch or consume any substance leaking out of the battery.
- Only use chargers provided with your Hoverzon.
- Do not dispose of battery in fire.
- Battery operated motor vehicles may only be used under the permission of the local law.

If the charger provided with your Hoverzon is lost, misplaced or damaged, contact customer support to purchase a new charger.

5.2 Charging

- Step 1: Locate the charging port on the side of the Hoverzon.
- Step 2: Ensure the charging port is dry and otherwise free of debris.
- Step 3: Plug the charger into the wall (100V-240V; 50,60Hz).
- Step 4: Plug the other end into the Hoverzon. The orange flashing light on the scooter indicates that it is charging.

Step 5: When the Hoverzon is sufficiently charged, disconnect it from the charger.



If no indicator light comes on, check that the charger is connected securely to the wall and to the scooter.



- Please charge in accordance with these instructions, otherwise the battery may sustain damage.
- The charging time is approximately 90-100 mins. Charging longer than that will affect overall battery life.
- Please keep the charging environment clean and dry.
- If the charging port is damp or obstructed, do not use it.

5.3 Safety Warnings

When Using the Battery



Misusing the battery may cause the battery to get hot, rupture, or ignite and cause serious injury. Be sure to follow the safety rules listed below:

- Do not pierce the battery with sharp objects, strike the battery, step on the battery, or otherwise subject it to strong impacts or shocks.
- Do not expose the battery to water or any liquids, or allow the battery to get wet.
- Do not disassemble or modify the battery. The battery contains safety and protection devices which, if damaged, may cause the battery to generate heat, rupture or ignite.
- Do not place the battery on or near fires, stoves, or other high-temperature locations.

- Do not place the battery in direct sunlight or use or store the battery inside cars in hot weather. Doing so may cause the battery to generate heat, rupture or ignite. Using the battery in this manner may also result in a loss of performance and a shortened life expectancy.



- If the device is to be used by children, the parent or guardian should explain the contents of the user manual to the children. The parent or guardian should provide adequate supervision to ensure that the device is being used as explained in the user manual.
- Immediately discontinue use of the battery if, while using, charging, or storing the battery, the battery emits an unusual smell, feels hot, changes color, changes shape, or appears abnormal in any other way.
- Do not place the battery in microwave ovens, high-pressure containers, or on induction cookware.
- In the event that the battery leaks and the fluid gets into one's eye, do not rub the eye. Rinse well with water and immediately seek medical care. If left untreated, the battery fluid can cause damage to the eye.

While Charging



Be sure to follow the rules listed below while charging the battery. Failure to do so may cause the battery to become hot, rupture or ignite and cause serious injury.

- When charging the battery, use the charger provided in the package.
- Do not place the battery in or near fire, or under direct sunlight.
- Do not continue charging the battery if it does not recharge within the specified charging time. Doing so may cause the battery to become hot, rupture or ignite.
- The temperature range within which the battery can be charged is 32°F ~ 109.4°F (0°C to 43°C). Charging the battery at temperatures outside of this range may cause the battery to become hot or to break. Charging the battery outside of this temperature range may also harm the performance of the battery or reduce the battery's life expectancy.

When Discharging the Battery



Do not discharge the battery using any device except for the specified device. When the battery is used in devices aside from the specified device it may damage the performance of the battery or reduce its life expectancy, and if the device causes an abnormal current to flow, it may cause the battery to become hot, rupture or ignite and cause serious injury.



The temperature range within which the battery can be discharged is 14°F ~ 131°F (-10°C to 55°C). Use of the battery outside of this temperature range may damage the performance of the battery or reduce its life expectancy.

5.4 Specifications

Aegis Armor

Battery	Lithium-Ion Battery Pack
Charging Time	90-100 mins
Voltage	25.9Vdc, 2.6A
Working Temperature	32°F ~ 104°F (0°C ~ 40°C)
Charging Temperature	32°F ~ 109.4°F (0°C ~ 43°C)
Dimensions	73 x 98 x 53.5 mm
Storage Humidity	65 ± 20%RH

Section 6 : Maintaining your Hoverzon

Your Hoverzon needs to be maintained. Please make sure that the scooter is completely powered off before you perform any type of cleaning or maintenance. Do not perform any maintenance when the power is on or when the battery is charging.

6.1 Cleaning

- Completely power off the scooter.
- Wipe the outer shell with a soft, dry cloth.
- The Hoverzon can withstand small splashes of water but do not submerge.



Do not let water or liquids get into the Hoverzon. It will cause permanent damage to the internal electronic components. Wipe all dirt from your Hoverzon and do not store in a dusty environment as, with all electronic devices, this may cause damage over time.

6.2 Storage

- Before storing, fully charge the Hoverzon to prevent battery over-discharge due to non-use.
- If storing the Hoverzon for more than one month, discharge and recharge the battery every three months.
- Cover the Hoverzon to keep dust out. Dust and sand can get in the motor and cause problems.
- Store the Hoverzon indoors at a dry and suitable temperature at 14°F ~ 122°F (-10°C to 50°C). DO NOT store in an unheated garage, shed, or other locations with extreme temperature fluctuations or ranges.

Only authorized repair centers may open and service the Hoverzon. Attempting to repair or modify your Hoverzon voids all warranties.

6.3 Transportation

For your safety, do not carry the scooter while it is powered on.

- Before moving, lifting, or otherwise transporting the scooter, turn it off.
- Next, place both arms under the scooter to support its weight.

The scooter weighs almost 20lbs. If you are unsure of your ability to lift this amount of weight with one hand or arm, doing so is not recommended. Please lift the scooter with both arms or otherwise obtain the assistance of someone who may handle the weight without trouble.

1 Year Limited Hardware Warranty

Hoverzon offers a ONE YEAR limited warranty covering the hardware of HOVERZON Self-balancing Scooter ("Product"), limited to those residing in the United States and Canada. This warranty gives you specific legal rights and you may also have other rights which vary from state to state. HOVERZON warrants the Product to be free from defects in materials and workmanship under normal use for one (1) year, as sold to the original purchaser, from the date of retail purchase by the original end-user purchaser. If a hardware defect arises and a valid claim is received within the warranty period, at its option and to the extent permitted by law, HOVERZON will: (1) repair the hardware defect by using new or refurbished parts that are equivalent to new in performance and reliability; or (2) exchange the product with a product that is new or refurbished, that is substantially equivalent to the original product. This warranty is for replacement for like-items only and does not cover items out of production if the company no longer stocks them. This warranty is not assignable or transferable. The original purchaser may call the toll-free number at 1-800-707-2655 for service request.

Upon HOVERZON's replacement or repair of a Product under warranty, the original end-user purchaser will have the remaining warranty under the original warranty period (without any postponement during repair or replacement). When a product or part is exchanged, any replacement item becomes your property and the replaced item becomes HOVERZON's property. Important: Do not disassemble the Product. Disassembling the Product will void this warranty. Only HOVERZON or a party expressly authorized by HOVERZON should perform service on this Product.

This warranty only covers technical hardware defectiveness during the warranty period and under normal use conditions. HOVERZON does not warrant uninterrupted or error-free operation of this Product. This Warranty does not apply to damages or circumstances, such as, but not limited to: (a) Damage that is caused by conditions, malfunctions, or damage not resulting in from defects in material or workmanship. These conditions include, but are not limited to, road hazard, accidents, and improper operation or maintenance; (b) Product has been tampered with, repaired and/or modified by non-authorized personnel; (c) Obsolescence; (d) Damage (accidental or other) to the Product that is cosmetic, meaning damage that does not impact the operation and functioning of the Product, such as without limitation to rust, change in color, texture or finish, wear and tear, scrapes, scratches, dents, cracks, or gradual deterioration; (e) Damage to the Product caused by war, terrorism, fire, accident, natural disaster, intentional or accidental misuse, abuse, neglect or improper maintenance, use under abnormal conditions, accidental drops, abuse or fire; (f) Damage to the Product caused by an external electrical fault, surge, or any electrical anomaly; (g) Any contamination, condition or other circumstance, which HOVERZON, in its sole discretion, considers a danger to health and safety, including, but not limited to any contact between the Product and a biohazard, bodily fluids, infectious materials/substance, chemicals, hazardous substances, diseases, radiation, or other; (h) Fraud, theft, misplacement, unexplained disappearance, or willful acts.

Limitation of Liability

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